Ricky Ratchet Auto – London Ontario

In my opinion Ricky is Spammin' and Scammin'

Ricky Ratchet's Auto – London Ontario

recent posts

about

Ricky Ratchet's Auto – London Ontario

For those of you who don't know who Rick McMullin is, he is the owner of Ricky Ratchet's auto in London, Ontario. *All opinions expressed are my own.* Like you,

I've had experiences with several mechanics in Ontario but with Rick, I always felt this man oozed 'ick' when speaking with him.

I phoned him once about the cost of a transmission flush, it ended up being the most expensive of the five garages I priced. The price of his radio advertising, matching charity donations, etc. is passed onto YOU. Not once have I left his shop feeling I got value for my dollar, the cost was always excessive. I'll never go back.

Now maybe Rick could tell you he's been in business for 30+ years blah blah and he may have a lengthy list of positive reviews from naive fifty-year old women who were happy to have overpaid and from men who thought blinker fluid was a thing. He also has an A+ BBB rating for what that's worth.

Ancient Business Practices and SPAMMMMM

Rick seems to be one of only three people in the world to still use an American Online AOL email address (they're free lol), great if you're still living in 1999.

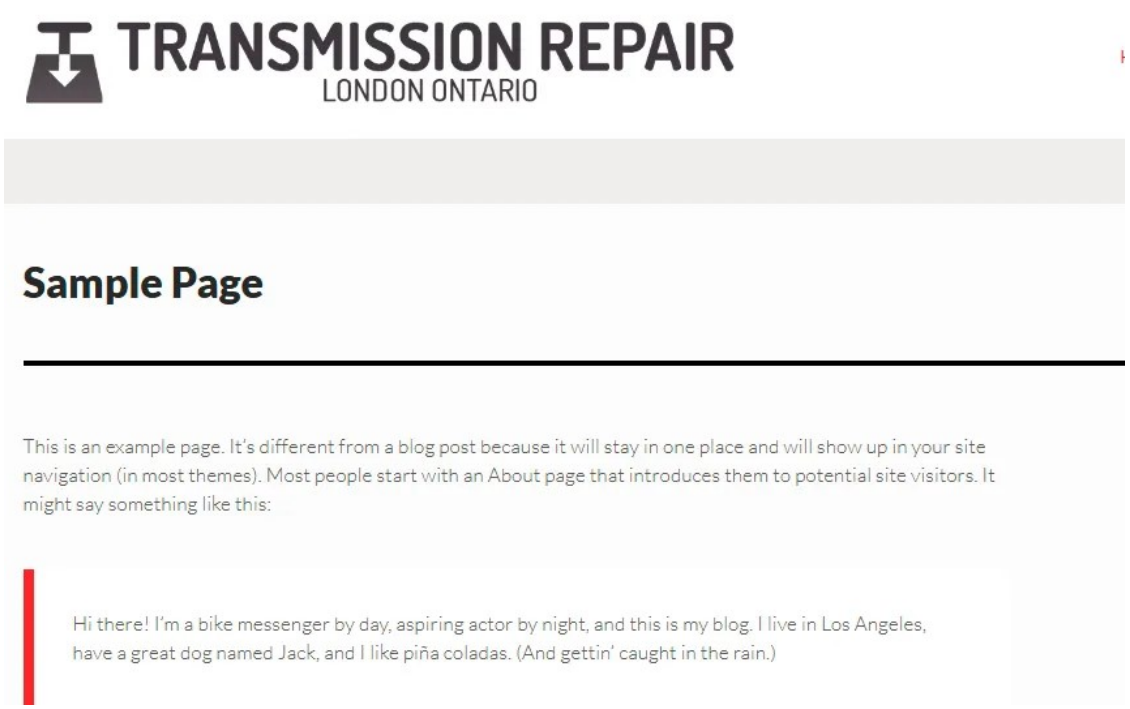
Then again, this is the same business promoting a presence on Facebook with a page that hasn't been updated in 13 years. Most of the Facebook posts are rhetorical questions asked to consumers to which nobody responded.

Rather than stick to a dedicated business site, Rick loves to SPAM search engine results, hoping you'll happen across one of his dozen or so spammy blogs.

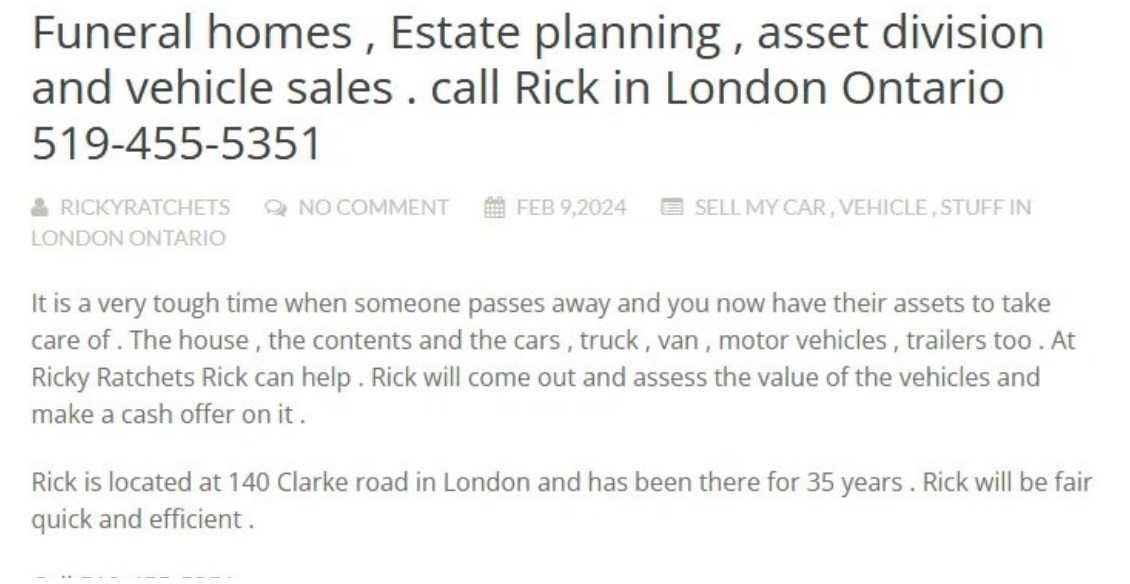
https://rickyratchets.com/
https://autorepairlondonontario.ca/
https://londonontariobrakes.com/
https://londonontarioautosales.com/
https://transmissionrepairlondonontario.com/
https://autorepairlondonontario.ca/ ("Good and honest mechanic" LMFAO)
https://rickyratchetsreviews.com/
https://ricksjunk.ca/
https://rickmcmullin.com/
https://alignmentlondonontario.com/
https://alignmentlondonontario.com/
https://londonontariousedtires.com/
https://ontariosafetyinspections.ca/
https://usedsnowplowlondonontario.com/

Between the stale Facebook page, antique AOL email address and over a dozen keyword-stuffed low quality content blogs, it's like Rick just learned how to use the internet yesterday. Who does this????

Speaking of first day on the internet, Rick, do you even know how to edit a WordPress template?


TRANSMISSION REPAIR
LONDON ONTARIO
Sample Page
This is an example page. It's different from a blog post because it will stay in one place and will show up in your site navigation (in most themes). Most people start with an About page that introduces them to potential site visitors. It might say something like this:
Hi there! I'm a bike messenger by day, aspiring actor by night, and this is my blog. I live in Los Angeles, have a great dog named Jack, and I like piña coladas. (And gettin' caught in the rain.)

Better yet, who uses 'funeral homes' and 'estate planning' for a grieving family to find???? Seriously, this is scummy as hell.


Funeral homes , Estate planning , asset division and vehicle sales . call Rick in London Ontario 519-455-5351
RICKYRATCHETS NO COMMENT FEB 9,2024 SELL MY CAR , VEHICLE , STUFF IN LONDON ONTARIO
It is a very tough time when someone passes away and you now have their assets to take care of . The house , the contents and the cars , truck , van , motor vehicles , trailers too . At Ricky Ratchets Rick can help . Rick will come out and assess the value of the vehicles and make a cash offer on it .
Rick is located at 140 Clarke road in London and has been there for 35 years . Rick will be fair quick and efficient .

and finally... how about those mail order brides.... yes, this is actually left in one of Rick's websites. Quality control for sure.

Some of Rick's satisfied customers...

Kevin Leite

4 YEARS AGO ON GOOGLE

✓ Fix negative reputation

Squeak/creak sound coming from wheels while driving sometimes. Wanted to have that fixed. Called this place and explained exactly that to the lady who answered the phone. She asked multiple questions and it seemed quite clear what the issue was. Appointment was made; wife went in to drop off the car and explained the issue. Later, she was blamed for not explaining the issue correctly. Even if that were true, why would it matter since I already explained the issue in detail during the first call? When I spoke with Rick and another lady about what was being done, they seemed surprised at what I explained the issue was and responded that it wasn't what my wife said at all. Which again, even if that were true, why would it matter when I told them exactly what was the issue when I first called? But they seemed like it was the first they heard of it. Rick told me they are an 100 an hour or so shop and they aren't going to spend 2 or 3 hours searching for a noise on my car for a 50 dollar inspection. This is an inappropriate thing to say to a customer. I found it very unprofessional and even mind boggling. If a customer asks you to fix an issue, and it is your job to fix car issues, how long it takes to find it and fix it is your job. If I was to hear that line up front I would never have gone with Ricky's. He basically told me that there were a few things that *maybe* could be the issue, but even if they weren't they should be addressed anyway. This is a fair point, but again, not the purpose of the visit. I agreed to it and they charged me $400 for a tightening and some grease injections. Thanks. -> Oh, and the creak and squeak are still there. Part of the deal was that when my wife drops off the car they drive her to work. She told me the guy talked politics and got into borderline conspiracy theories about vaccines. Professional service? Also, it was made abundantly clear several times that we needed everything done and the car back at work for 5pm. They were late. Not really dependable. This was my first experience with Ricky's and I had even let the first secretary I spoke with know that. Overall I feel they did a very poor job in communication because the service specified was not completed. Rather, I was given excuses and had my wife blamed for it. I still need to fix my squeak! But it is safe to say I will never use Ricky's again, nor will I recommend it to anyone.

review

David D.

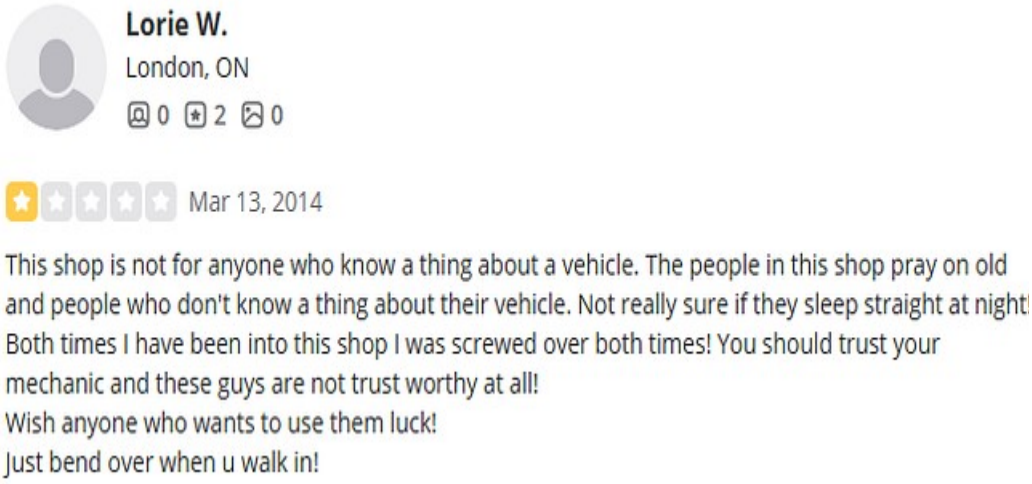
Argyle, London, ON

0 1 0

Jul 21, 2018

I went in for a check engine light.They kept my car all day to try and fix it.$420 later and 6 months past and got the same problem.Went to the dealership and they fixed it for under $200 and less then an hour repair.Ricky seems like a wolf in sheeps clothing.

ricky ratchet london

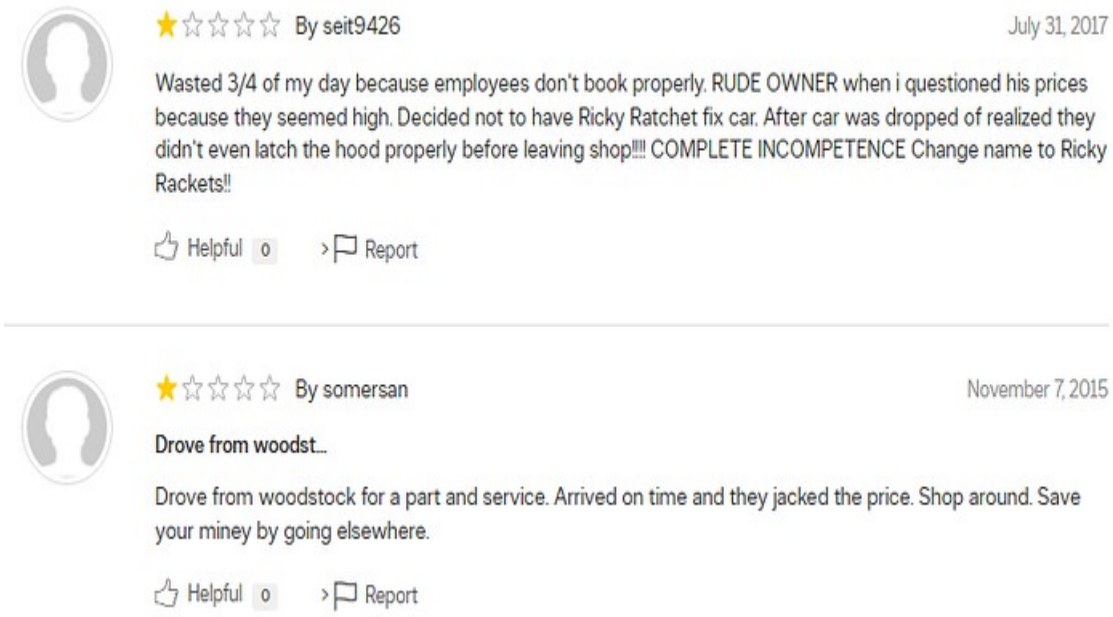


Lorie W.
London, ON
0 2 0

Mar 13, 2014

This shop is not for anyone who know a thing about a vehicle. The people in this shop pray on old and people who don't know a thing about their vehicle. Not really sure if they sleep straight at night! Both times I have been into this shop I was screwed over both times! You should trust your mechanic and these guys are not trust worthy at all!
Wish anyone who wants to use them luck!
Just bend over when u walk in!

ricky ratchet review london



By seit9426 July 31, 2017

Wasted 3/4 of my day because employees don't book properly. RUDE OWNER when i questioned his prices because they seemed high. Decided not to have Ricky Ratchet fix car. After car was dropped of realized they didn't even latch the hood properly before leaving shop!!!! COMPLETE INCOMPETENCE Change name to Ricky Rackets!!

Helpful 0 Report

By somersan November 7, 2015

Drove from woodst...

Drove from woodstock for a part and service. Arrived on time and they jacked the price. Shop around. Save your miney by going elsewhere.

Helpful 0 Report

another satisfied customer of ricky ratchet

Eduardo D.
San Francisco, United States
0 1 0

Sep 16, 2020

Another ripoff car shop. I called and told Rick exactly what I need to be done on my car.It was not simple ,so I ask him to go to You-tube to see it,how it should be done..But he did not agree.He wanted me to book appointment and bring car for so called inspection for which I'm supposed to pay.B/S.They maybe be good at changing oil but not at oil pressure sensor replacement.
So far 90% shops in London are garbage.Shame on you all.

Another satisfied customer

monamona .369
4 YEARS AGO ON GOOGLE

Last week I was at Ricky Ratchets,To change oil and make safety for my Car,The owner Ricky keep my car for six hours and He should Check the car, Brakes, Lights etc,and anything necessary for Safety, What he did ,He just write down my windows are Tint and that is "Safety" for him,It cost me almost $100.And oil change together$229.I call and talk to him and Request in Writing form what I need for Safety,He replied" I need more money to write report"My experience with Ricky Ratchets is Shocking,And My Advice is anyone-Do NOT Go There, They are very Mean and Disrespectful towards Customers.

"do not go there"

By seit9426 July 31, 2017

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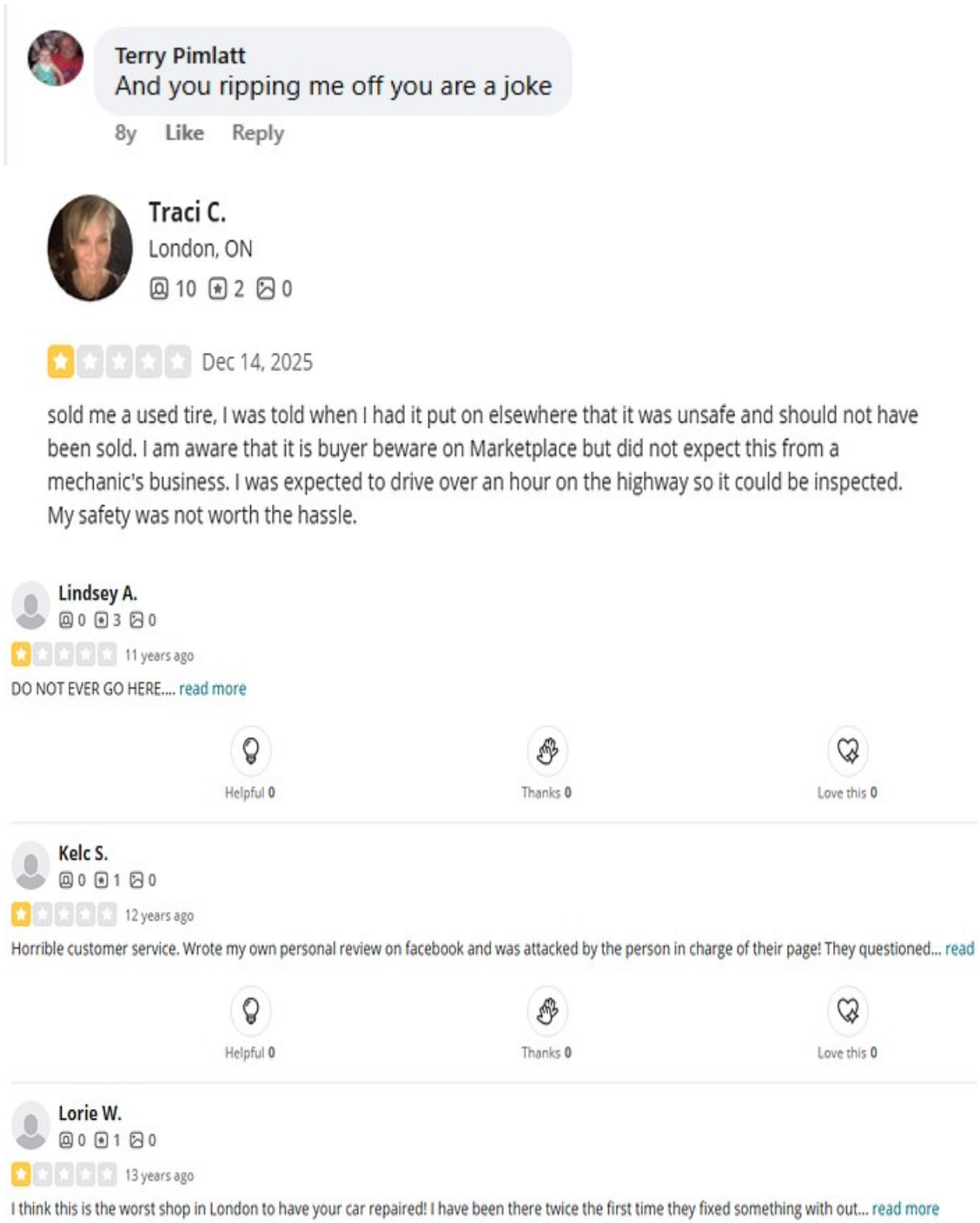
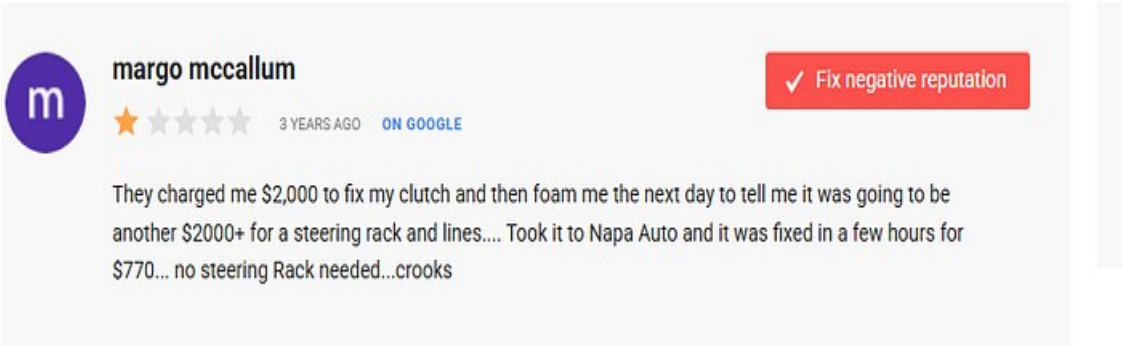
Helpful 0 Report

ricky ratchet review "incompetence"

More happy customers...


Terry Pimlatt
And you ripping me off you are a joke
8y Like Reply
Traci C.
London, ON
10 2 0
Dec 14, 2025
sold me a used tire, I was told when I had it put on elsewhere that it was unsafe and should not have been sold. I am aware that it is buyer beware on Marketplace but did not expect this from a mechanic's business. I was expected to drive over an hour on the highway so it could be inspected. My safety was not worth the hassle.
Lindsey A.
0 3 0
11 years ago
DO NOT EVER GO HERE.... read more
Helpful 0
Thanks 0
Love this 0
Kelc S.
0 1 0
12 years ago
Horrible customer service. Wrote my own personal review on facebook and was attacked by the person in charge of their page! They questioned... read
Helpful 0
Thanks 0
Love this 0
Lorie W.
0 1 0
13 years ago
I think this is the worst shop in London to have your car repaired! I have been there twice the first time they fixed something with out... read more



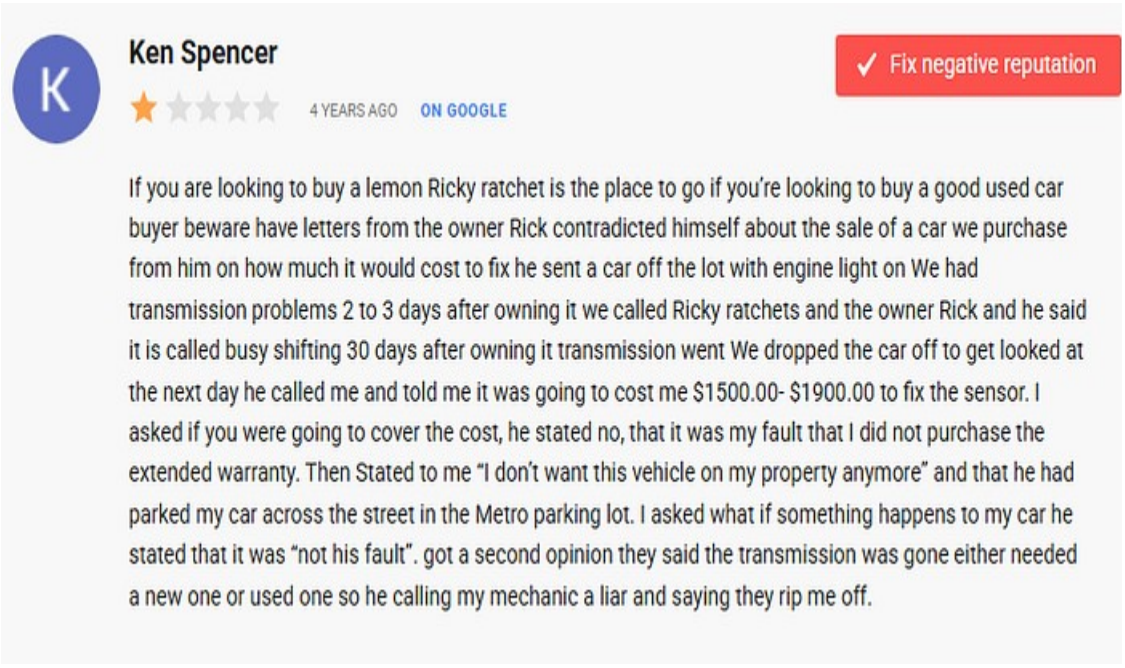
m

margo mccallum

3 YEARS AGO ON GOOGLE

✓ Fix negative reputation

They charged me $2,000 to fix my clutch and then foam me the next day to tell me it was going to be another $2000+ for a steering rack and lines.... Took it to Napa Auto and it was fixed in a few hours for $770... no steering Rack needed...crooks



K

Ken Spencer

4 YEARS AGO ON GOOGLE

✓ Fix negative reputation

If you are looking to buy a lemon Ricky ratchet is the place to go if you're looking to buy a good used car buyer beware have letters from the owner Rick contradicted himself about the sale of a car we purchase from him on how much it would cost to fix he sent a car off the lot with engine light on We had transmission problems 2 to 3 days after owning it we called Ricky ratchets and the owner Rick and he said it is called busy shifting 30 days after owning it transmission went We dropped the car off to get looked at the next day he called me and told me it was going to cost me $1500.00- $1900.00 to fix the sensor. I asked if you were going to cover the cost, he stated no, that it was my fault that I did not purchase the extended warranty. Then Stated to me "I don't want this vehicle on my property anymore" and that he had parked my car across the street in the Metro parking lot. I asked what if something happens to my car he stated that it was "not his fault". got a second opinion they said the transmission was gone either needed a new one or used one so he calling my mechanic a liar and saying they rip me off.

★☆☆☆☆ By seit9426 July 31, 2017

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Helpful 0 › Report

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Helpful 0 › Report

"go elsewhere"

Lindsey A.
London, ON
0 3 0

Feb 6, 2015

DO NOT EVER GO HERE.

I had heard rumours that they were a huge rip off (one rumour was that he knowingly sold his own sister in law a garbage car for full price, under the guise that it was fine) but it was close by and I was sort of in a pinch. I work in customer service also, so I understand that everyone deserves a second chance.

My car's headlights were very dim, so there was definitely some sort of wiring issue. I brought my car to them about half an hour before they closed. I explained the issue, and they said no problem, they will see what they can do for me. I asked if they would have time to see my car since they were closing soon, and they said that was fine, they would stay as late as they needed. Awesome. I stepped out to some nearby shops while they worked on my car. I came back just before 6:30 (closing time) and while they hadn't quite fixed my car (they couldn't figure out the problem), the lights were bright enough to at least be usable at night now. I certainly understand that they weren't able to fix the problem completely with such a short time span, so I was happy with the service so far.

Then comes payment time. Huge bill. They had the nerve to charge me DOUBLE the labour wage. Ricky himself was the one ringing me through, so I asked why I was charged double the hourly rate. He told me that because I came in so close to closing time that they would need two mechanics to work on it, and because there were two mechanics he charged me for two hourly rates. I obviously contested this, in a polite manner. I reminded Ricky that I had specifically asked if they had the time to do it, to which I was told yes. I would have just gone elsewhere with no hard feelings if they had said no. So because they decided they needed two mechanics, I apparently have to pay for it. If they wanted to charge me an extra fee because it was so close to closing time, then that's fine. I'd understand that. But if that is the case, they never told me of an extra fee. I explained to Ricky that I wasn't going to pay double. He then turned hostile towards me, yelling at me that he was doing me a favour and refused to give me back my car keys (my car was still in the bay at this point) until I paid the full amount. This obviously angered me, and I started to become stern with him. I brought up how ridiculous this was again- it's not fair to decide how many mechanics will work on my car and

Ricky Bobby

4 YEARS AGO ON GOOGLE

Fix negative reputation

Went in for a simple oil change and requested the change the break pads. After a few hours he said breaks did not need to be replaced so he never changed them, but he did the oil change. Yet the guy still wanted to bill me $248 ($49 for the cost of the oil change and $199 for his labour for breaks). Should have checked the 1 star reviews before going in. If you read the response the owner has to some of the negative reviews it speaks volume on its own. Response to owner: That is absolutely how it went and unfortunately there is a police report to prove it since you wanted to hold the vehicle hostage. You respond back to people attempting to twist the situation/ justify your unprofessional behaviour with subtle jabs about their financial situation or family affairs. Which is interesting since you bluntly told your wife to shut up when she was arguing back with myself and my friend. You clearly might be an abusive husband, and someone who takes his anger out on his customers when his wife makes a mistake around the shop. Regardless, your business strives off fraudulent charges and I did my part on letting the public know when deciding on a local auto shop. Cheers

Fred A.

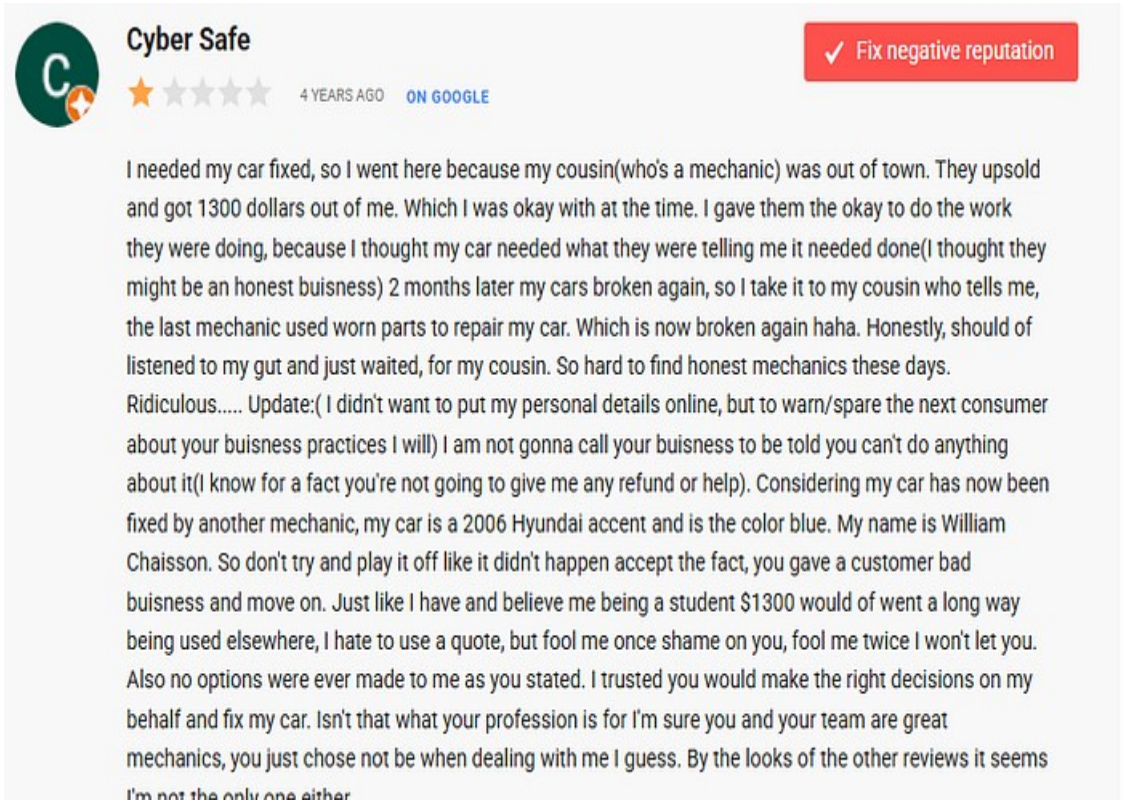
London, ON

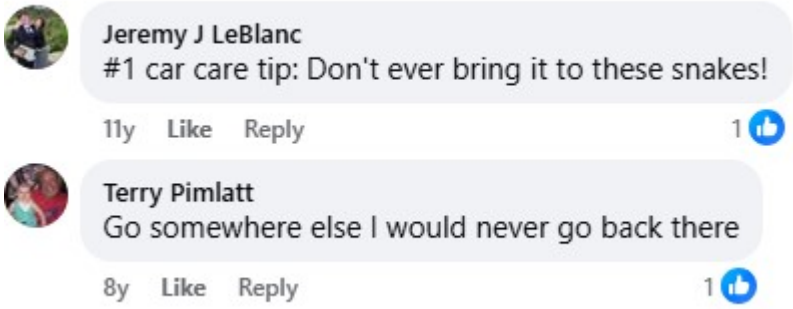
4 11 0

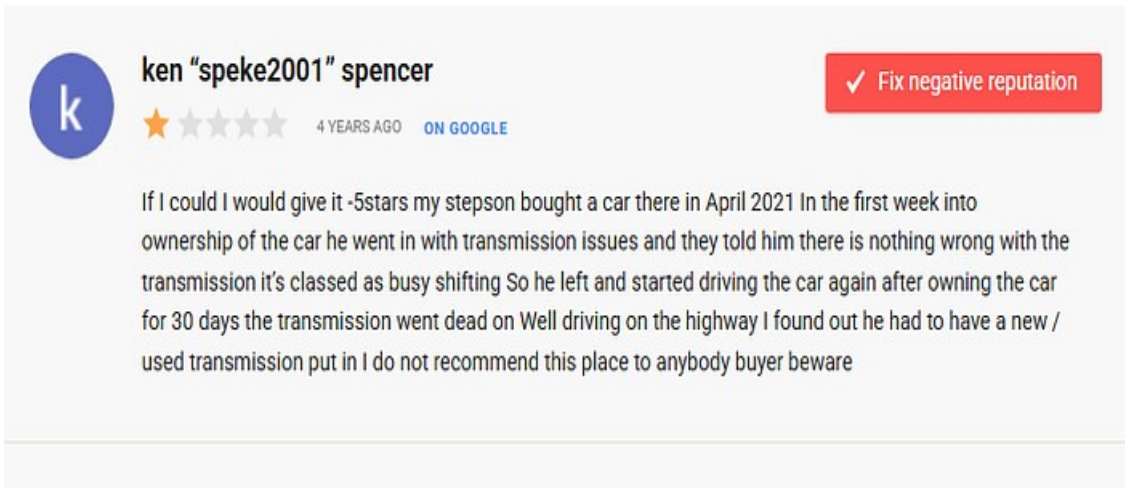
Apr 13, 2014

Can't believe this place gets any business. I suppose it's due to the high pressure sales tactics of the staff which is supported by the ownership. I took my van in for a tune up and was told I needed an inspection to see if I really needed a tune up. I was surprised at this because I walked in saying I needed a tune up. I have some mechanical background but don't have a big enough shop nor the tools needed. I was frustrated at the pressure being put on me to get the inspection but finally said ok. When I was contacted they say "yes you need a complete tune up". Then they tell me the bill will have an extra $80 charge added for the tune up inspection! So my $800 bill is now 880 plus tax. I paid the 80 and explained to the owner. who got involved when he heard me say I got no value for the $80 extra charge, that they should have just done the tune up.

I wanted to take my vehicle there to support his charity initiatives. After going there I think I see how they can afford to be so charitable.


Cyber Safe
4 YEARS AGO ON GOOGLE
Fix negative reputation
I needed my car fixed, so I went here because my cousin(who's a mechanic) was out of town. They upsold and got 1300 dollars out of me. Which I was okay with at the time. I gave them the okay to do the work they were doing, because I thought my car needed what they were telling me it needed done(I thought they might be an honest buisness) 2 months later my cars broken again, so I take it to my cousin who tells me, the last mechanic used worn parts to repair my car. Which is now broken again haha. Honestly, should of listened to my gut and just waited, for my cousin. So hard to find honest mechanics these days. Ridiculous..... Update:(I didn't want to put my personal details online, but to warn/spare the next consumer about your buisness practices I will) I am not gonna call your buisness to be told you can't do anything about it(I know for a fact you're not going to give me any refund or help). Considering my car has now been fixed by another mechanic, my car is a 2006 Hyundai accent and is the color blue. My name is William Chaisson. So don't try and play it off like it didn't happen accept the fact, you gave a customer bad buisness and move on. Just like I have and believe me being a student $1300 would of went a long way being used elsewhere, I hate to use a quote, but fool me once shame on you, fool me twice I won't let you. Also no options were ever made to me as you stated. I trusted you would make the right decisions on my behalf and fix my car. Isn't that what your profession is for I'm sure you and your team are great mechanics, you just chose not be when dealing with me I guess. By the looks of the other reviews it seems


Jeremy J LeBlanc
#1 car care tip: Don't ever bring it to these snakes!
11y Like Reply 1
Terry Pimlatt
Go somewhere else I would never go back there
8y Like Reply 1


ken "speke2001" spencer
4 YEARS AGO ON GOOGLE
Fix negative reputation
If I could I would give it -5stars my stepson bought a car there in April 2021 In the first week into ownership of the car he went in with transmission issues and they told him there is nothing wrong with the transmission it's classed as busy shifting So he left and started driving the car again after owning the car for 30 days the transmission went dead on Well driving on the highway I found out he had to have a new / used transmission put in I do not recommend this place to anybody buyer beware

Now maybe you know a guy who knows a guy who swears right by Rick and who enjoys paying above and beyond the average shop rate. Maybe you're

oblivious to the fact that you're paying one of the highest labor rates in the city.

In my experiences, I've been shafted every time I went here. And vowed never again.

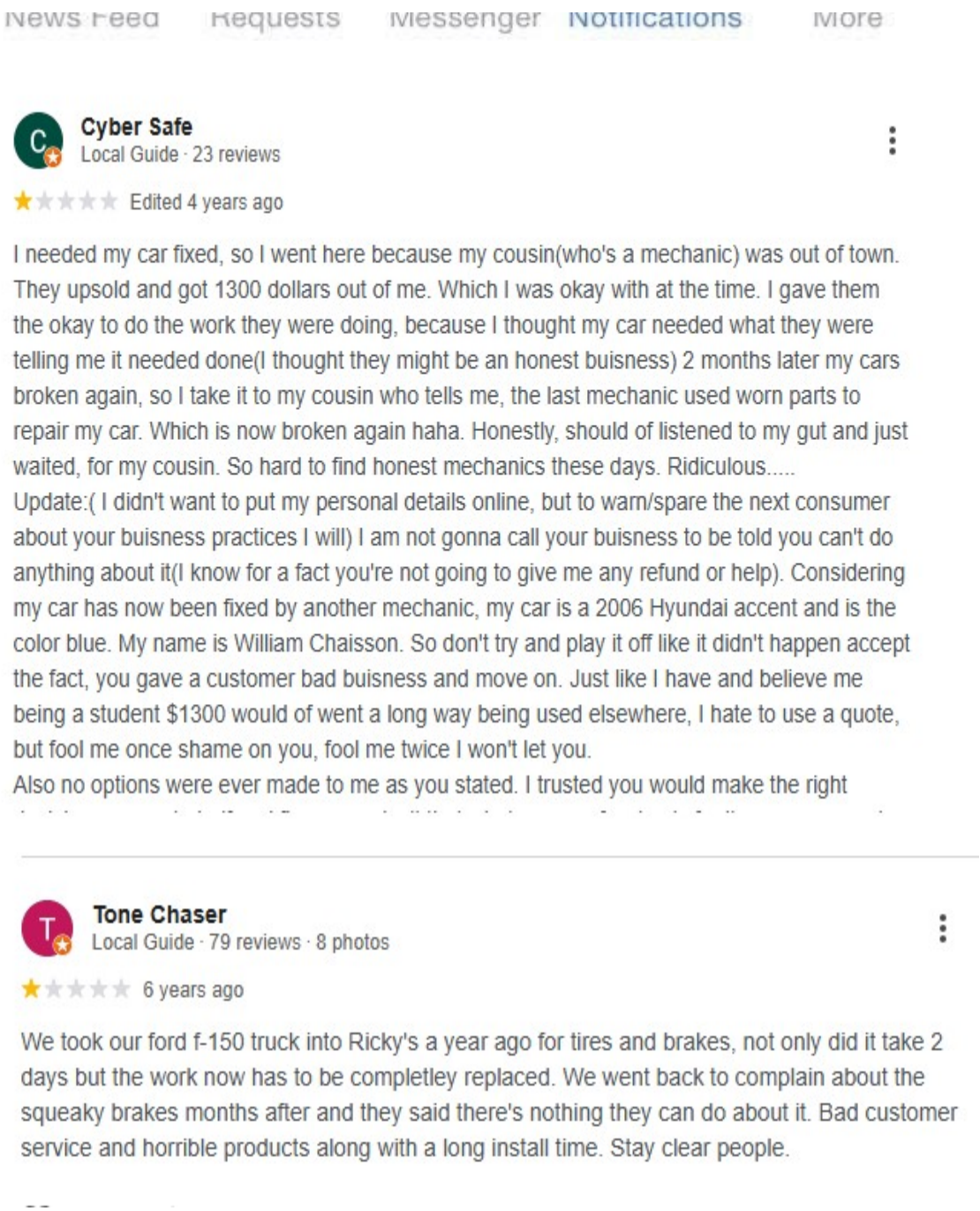
How about that $5000 fine from OMVIC:

	301503 Ontario Limited o/a George Jackson Toyota and David Larocque	complete OMVIC certification course.
McMullin Richard William o/a Ricky Ratchets Auto Repair	Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. McMullin Richard William o/a Ricky Ratchets Auto Repair	$5,000 fine

ricky ratchet fined by OMVIC

The one thing you can say about Rick is that he does respond to criticism, unlike some shops who blatantly ignore you. Unfortunately Rick tends to come across as overly defensive and somewhat unprofessional. I've seen him mock customer's aging cars, comment the amount they paid, and other "should be left off the internet" communications. It's like he sits in front of the computer doing nothing but defend himself.

●○○○○ ROGERS LTE 9:44 PM 55%
Search
Ricky Ratchets
Who's shady ?
8 minutes ago · Like
Ricky Ratchets
21 years of business . Paid city of London property taxes every year . Employed 10-15 t4 tax paying employees for that many years . Serviced over 76000 clients cars . Worked over 74000 hours personally and you call me names ? Please state your contributions to society and where you work .
3 minutes ago · Like
Kelc Sprizz
I was reviewing a business in a very public forum that allows reviews. Why are you attacking me personally and asking where I work and contributions to society? Thats normal business practice?
Just now · Like
Write a comment...
Post


News Feed Requests Messenger Notifications More
Cyber Safe
Local Guide · 23 reviews
Edited 4 years ago
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Also no options were ever made to me as you stated. I trusted you would make the right
Tone Chaser
Local Guide · 79 reviews · 8 photos
6 years ago
We took our ford f-150 truck into Ricky's a year ago for tires and brakes, not only did it take 2 days but the work now has to be completley replaced. We went back to complain about the squeaky brakes months after and they said there's nothing they can do about it. Bad customer service and horrible products along with a long install time. Stay clear people.

In conclusion, I opine that you should run, not walk from this business. And if you're satisfied paying above and beyond any other garage, power to you.

Automotive Industry

London Ontario

Ratchet

Mcmullin

—